



Terms and Conditions

COPYRIGHT

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SUPPLIED INFORMATION & IMAGES

Any images, photographs & information supplied to AnaDeRoux must not be copywritten by any individual, company or any other person claiming an interest. Hence you must have the rights to anything you provide us. AnaDeRoux and its agents are not liable for any damages and expenses as a result of using copywritten images, photographs & information supplied by you.

PRINTING

All stationery items are designed and printed at the highest quality to ensure the best result. Stationery items are printed digitally hence subtle color variations can sometimes occur between each item, this is not a fault of the design. Colors on printed items may look slightly different from computer monitor colors as screen resolutions differ from each other. We try to match the colors on screen as close as possible to the end product. The proof is designed to check the content. Proof colors may vary slightly from the finished product.

PROOFS

Digital proofs will be emailed for your approval before printing. You are allowed to make changes to your proofs 5 times. Further changes will incur a \$25 fee each change there after. Once you have made sure that your stationery details are correct, you need to send an email with your approval. It is the customer's responsibility to double check the spelling of places, names and other vital information on the stationery. If a mistake is found after approval, the customer is responsible for extra printing costs.

PAYMENT

Quotes: After a request is submitted, a detailed quote will be sent via e-mail. The price quote will be valid for 30 days. If no response is received during that time, a new quote will be generated.

Taxes will be charged for orders shipped to Texas.

Deposit: A non-refundable deposit of \$50 is required before we start working on any project. If the cost of the project is less than \$50, the deposit is the total cost of the project.

Full payment must be made after the customer has proofed their order prior to printing. No refunds will be given after payment has been received for an order. Payment is seen as an agreement for the completion of an order.

RUSH ORDERS

First, it is necessary for us to evaluate each rush request to see if we can accommodate it. This is determined by the complexity of the request, current stock of materials, and our current production schedule. If we can accommodate a rush order, the following fees will apply:

AnaDeRoux Invitations

813 N. Main St. Suite #403
McAllen, Texas 78501
www.anaderoux.com
anaderoux@gmail.com



\$125 Rush Fee for orders shipped 7-10 business days after proof approval date.
\$75 Rush Fee for orders shipped 11-14 business days after proof approval date.

Please note the following:

1. All orders are shipped via USPS Priority Mail.
2. Expedited shipping (anything other than USPS Priority Mail) if requested will incur additional fees. If you would like expedited shipping, we will provide you with a quote of the available options at the time you place your order.
3. Even for a rush order, we still require proof review and approval before we move into production. We are not responsible for time delays if you take more than 1 day to approve a proof and if final balance is not paid immediately after proof's final approval.

CANCELLATIONS

Cancelling orders after proofs have been designed and emailed, will incur a \$50 design setup fee. This is to cover the time being spent designing proofs, making changes and responding to e-mails.

When cancelling a rush order you will only be refunded 50% off the rush fee.

Once your final payment has been received, production on your order will begin. Therefore, refunds cannot be given, regardless of cancellation of the event. In addition, quantities ordered can not be changed without incurring additional fees. All re-orders for invitations and stationery are subject to a handling charge.

DELIVERY

We make sure that the package being sent out to you is properly packed and clearly marked with your delivery details. All orders are sent via USPS Priority Mail. We are not liable for any damage or loss caused by third parties. We are extremely prompt. Once proofs are confirmed & payment is received your order will be completed and sent out to you ASAP. Current completion time on orders is approximately 10 days from the time proofs are confirmed and payment is received but it can take a few more days depending on availability of the supplies. Plus, please allow time for delivery.

PRIVACY

Any information supplied by our customers will only be used in the production of their requested stationery. Customer information remains private and confidential and under no circumstances will this information be disclosed to any third parties.

NO MINIMUM ORDERS

There is no minimum order of any item, however if your total items ordered are under 25 you will incur a \$25 setup fee.

SAMPLES

Sample packs are sent out via USPS First Class mail. \$5 will be refunded on your final purchase if you decide ordering from us. Please be sure to mention this once you place your deposit.

ADVERTISING AND MARKETING

AnaDeRoux reserves the right to use any and all products designed and produced by its staff for advertising and marketing purposes. This includes, but is not limited to using customer testimonials and customer designs as product samples, in photographs and in advertisements. This applies to all marketing and advertising by AnaDeRoux, both online and in print. On most invitation sets, the company logo will be lightly stamped. If a client is opposed to any aspect of this clause of advertising, he/she must notify us in writing.

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